

# **The Human Firewall**

Five Critical Concepts for Cultivating a Cyber Security Culture



Board series by:

MALAYSIAN ALLIANCE OF CORPORATE DIRECTORS

Company No. 846751-K

A Not-For-Profit Company Limited By Guarantee

Member of:

GLOBAL NETWORK OF DIRECTOR INSTITUTES Dr. Thomas, PhD Founder and CEO TreeSolution Consulting, Switzerland In collaboration with:

R



In partnership with:





Dr. Thomas Schlienger, Dipl-Inform., is founder and CEO of TreeSolution Consulting. He has specialised in the subject of Cyber Security Culture, in particular on the questions of sustainability and measuring of Security Awareness. Since 2002 he has dealt with this subject, at first during his academic career, since 2005 with his own company. He has studied Business Informatics at the University of Zurich and has written his doctoral thesis about Information Security Culture at the University of Fribourg. Thomas Schlienger is an author of numerous professional and scientific publications, ISO 27001 Lead Auditor and lecturer at the Bern University of Applied Sciences.

Friday, 4 January, 2019 @ 08.30 am to 12.30 pm President Room @ Royal Selangor Club 1, Jalan Raja, City Centre, 52100 Kuala Lumpur

# **The Human Firewall**

### Five Critical Concepts for Cultivating a Cyber Security Culture

Cyber threats are existential to all organisations whose business relies on IT and networked communications, but the management of most organisations has to date seen the problem as a technical one, and handed it to technical specialists to manage. But organisational leaders need to take an active role to ensure that the security behaviour staff are asked for is doable in the context of the business.

A circular, ongoing process will be presented, that seeks to maintain awareness of an organisations' security stance and the human aspects that contribute to that stance, followed by in-depth analysis of why vulnerabilities might exist (and re-visiting previous efforts to address them). While efforts to further understand the attitudes and beliefs of a population might be worthwhile, they should be linked closely to an analysis that leads to tailored campaigns based on identified issues.

This talk will highlight critical principles, concepts and winning tactics for understanding, measuring and changing security behaviour and for cultivating a security aware organisational culture. It addresses different aspects and recommendations relevant for everybody taking care about cybersecurity in organisations, like company owners, CIOs, CISOs, security specialists and awareness raising managers.

### Agenda:

08:30 am:	Registration /	/ Breakfast
-----------	----------------	-------------

- 09:15 am: Welcome Address by President of MACD
- 09:30 am: Five Critical Concepts for Cultivating a Cyber Security Culture
- 10:30 am: Tea Break
- 10:50 am: Winning Tactics Beyond Guidelines and BoringTrainings
- 11:45 am: Implications for the Board of Directors Discussions

### **Workshop Fees**

MACD Members

Complimentary

Non Members

RM 150

12:30 pm: End of Event

Registered Participants will be given a complimentary copy of:

- Checklist "The seven biggest mistakes in security awareness measurements and how to avoid them"
- · Secrets of "How to achieve a real and sustainable change in behaviour"
- Special offerings for participants

REGISTER ONLINE

### About MACD

### WHO WE ARE

MACD is an independent membership-driven, not-for-profit Company Limited by Guarantee, established by directors, for directors to be the advocate of the broad interests of corporate directors, corporate professionals and business leaders.

### WHAT WE DO

MACD provides a professional platform and voice for advocacy for the interests of corporate directors towards high corporate performance with integrity and sustainability.

### HOW WE CAN HELP

Participate in national director education programmes to build better director competencies, better boards and better business.

Learn, engage and network with directors' shared experience and wisdom with sustained impact.

Equip yourself with insights, news and relevant governance resources for a board that's ahead of the curve.

Board matching and referral services to assist corporations seeking potential qualified Independent Non Executive Directors candidates to serve on board.

## Become An MACD Member

### Corporate Membership

For organizations that subscribe to the objects of the Company and sponsors the whole board as members. Corporate Members are non-voting members but the individuals appointed to represent the Corporation each have a voting right as an Ordinary Member.

### **Ordinary Membership**

Individuals who currently serve, or have served within the last 24 months on the board of a Public Listed Company at the point of joining the membership. Membership carries a voting right at a General Meeting.

### Associate Membership

Individuals who are not currently serving on the board of a Public Listed Company, but serving on the board of any Private Limited Company, or on the Board/Council of an Association, a Foundation or a Non-Profit Organization, or who are Corporate Professionals, or members of the C-Suite. Members shall enjoy the benefits of an Ordinary Member but shall not carry a voting right at a General Meeting.

### Affiliate Membership

Individuals who are pursuing to fulfill the prerequisites of an Associate Membership that includes Academia or Students. It does not carry a voting right.

# **Board of Directors**



Paul W Chan President Founding Member



Michael Oh Founder & CEO CeoWorld Academy Sdn Bhd



Samantha Tai Managing Director Boardroom Corporate Services (KL) Sdn Bhd



Michael Marquardt Global Business Advisor

### For Profiles of International Board of Advisors, visit macd.org.my



Suite 203, 2nd Floor, Block F, Phileo Damansara 1

No. 9 Jalan, 16/11, Off Jalan Damansara, 46350 Petaling Jaya, Selangor DE, Malaysia E: info@macd.org.my W: macd.org.my T: +(603) 7490 2141 M :+(60) 16 980 0857 (Santhi Ram)

#### Members of